



Doorfloodbarrier.com  
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## **DOOR FLOOD BARRIER POLICY.**

### **FREIGHT**

All orders are F.O.B. Factory. Extended to open credit customers only. Delivery notification charges, inside delivery charges, construction site delivery charges, or "out of the ordinary" shipping charges due to customer shipping locations will be billed to customer regardless of net value of the order.

### **SHIPPING SIZE**

**ALL SHIPMENTS OVER 96" ARE SUBJECT TO AN \$80 SURCHARGE BASED ON NEW UPS & FED-EX REGULATION EFFECTIVE SEPTEMBER 1, 2018.**

(0"-48") x 5" x 5" - No additional Charge to standard shipping

(49"-96") x 5" x 5" - \$12.00 additional Charge to standard shipping

(97"-108") x 5" x 5" - \$80.00 additional Charge to standard shipping

108" and over - Must ship via freight

### **MINIMUM**

These prices cover standard packing only to one shipping address per order. An invoice charge of \$10.00 will be added on orders less than \$50.00 net. There is a \$25 minimum on all orders that are paid by credit card. All credit card orders are subject to a 3.5% fee.

### **TERMS**

Prices and terms are subject to change without notice. Parts may be introduced and also discontinued without notice.

Payment can be made via Credit Card, Bank Transfer, Check or Cash. Standard terms are available to customers with satisfactory credit. Accounts unpaid at 60 days from the date of the invoice will be the subject to a late payment charge of 1-1/2 % per month of the total balance. In addition, accounts unpaid after 60 days will be subject to C.O.D. shipments or credit cards. Legacy Manufacturing accepts United States Currency (USD) and Mastercard, Visa, Discover and American Express.

The effective price is the price at time of shipment. The exception is orders with quoted prices for individual jobs. If, under the law now or hereafter passed, the seller is required to pay a tax on sales or an excise tax, the amount of these taxes will be added to the invoice value. We shall not be responsible for any loss or damage resulting from a delay in filling orders caused by

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circumstances beyond our control. This includes but is not limited to: fire, flood, natural disasters, strikes, differences with worker, government regulations, accident, transportation delays, or shortages of material.

### **CLAIMS**

Goods in transit at the risk of purchaser for loss or damage. Claims for shortage or improper fulfillment of orders must be made within two weeks from the date of receipt. If goods appear to defective, customers are urged to stop using the product and contact Legacy immediately. Legacy does not assume liability for any damages or delays and claims for labor will not be allowed.

### **CANCELLATIONS & RETURNS**

20% charge if the order is fabricated.

25% restocking fee for all returned goods.

All Flood Barrier products and accessories have a 45% restocking fee.

No returns will be accepted without prior approval. All return requests must be received within 20 days of confirmed receipt of product. Return of products ordered with special sizes, finishes or custom options will not be accepted. All returned products must be clearly marked with RMA number and issued RMA paperwork. Credit will be issued once product has been received by our factory and inspected.

### **WARRANTY**

All Legacy products are guaranteed for two years against defects in material or workmanship. Defective goods will be replaced or repaired at our discretion. No claims for damage incurred or work done thereon will be allowed. Legacy does not assume liability for any damages or delays and claims for labor will not be allowed.